



Desktop Digital

Recall every conversation using the power of your PC

Xtension Recorder simply connects in line with digital PBX telephones and plugs into the USB connector on any PC. Using our 'True Digital' technology, Xtension Recorder stores conversations in the same high quality format as your digital telephone ensuring excellent sound quality.

Desktop Digital key features include:

- No sound card required
- No complex network setup
- No handset cord connection
- No complex sound card adjustments
- Caller ID and digits dialed
- 'True Digital' recording
- Simple Digital Connectivity
- Complete with XtR Desktop Software
- Supervisor Management packages available

• **Because talk isn't cheap...**

There are many valuable reasons why companies record telephone conversations:

- **Customer service quality monitoring** - recording calls ensures best practice
- **Transaction recording** - record critical information to ensure accuracy of transactions
- **Compliance monitoring** - ensure industry regulations are met
- **Security alerts** - record bomb/violence threats and verbal abuse.

Flexible set-up for multiple applications

Set-up options include:

- Record all calls, manually select which to record
- Use compression to save disc space
- Save calls locally or on a network server for centralized monitoring and playback.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?



Cost-effective **true digital call recording**

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