

XtR Call Archiver

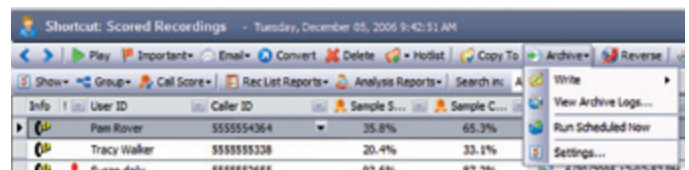
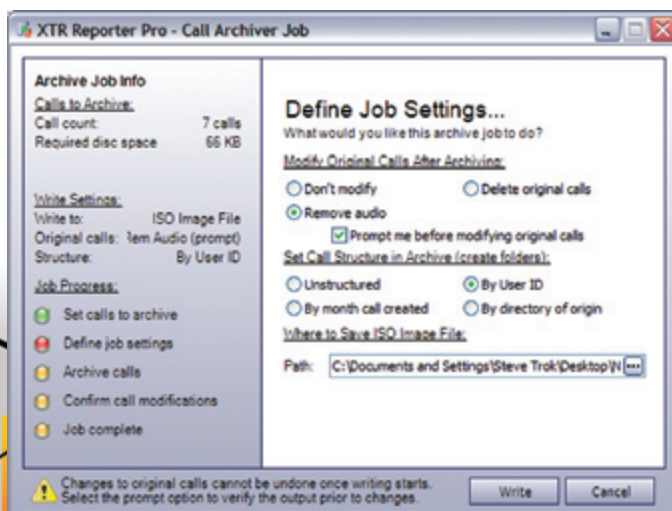
Recall every conversation using the power of your PC >

XtR Call Archiver is an optional but important module in Comvurgent's range of Digital Call Recording solutions. XtR Call Archiver can be added to any of the following advanced visibility, access, retrieval, playback, analysis and scoring packages:

- **XtR Call Manager Supervisor** - Our entry level search and playback supervisor position.
- **XtR Reporter** - All the features of Call Manager plus graphical reports and advanced playback features.
- **XtR Reporter Pro** - All the features of XtR Reporter plus sophisticated Agent Assessment/Scoring.

XtR Call Archiver and the suite of applications deliver everything a professional supervisor power user requires and operates on your recordings wherever they are on your network (they are also independent of the hardware recorder platform you have chosen). XtR Call Archiver operates on recordings from:

- Multiple Desktop Analogue units (Universal Adapters)
- Multiple Desktop Digital units (Digital 01's)
- BackOffice Analogue (Analogue 02,04 & 08)
- BackOffice Digital (Digital 04 & 16)
- Our single user stand alone Secure Digital Telephone Call Recorder (SD Recorder).



- **Remove Audio Option** - allows data of call to remain for historical reports and to assist in finding archived call.
- **Organize Archived Calls** - archive in organized folders by month or user ID.

